

12th Liaison Meeting between Milton Parish, Anglian Water, Cambridge Sport Lakes Trust,  
SCDC Environmental Health, Cambridge City Council

Wed 12<sup>th</sup> October 2022, 4:00 - 5:00pm on MS Teams

**Minutes**

**1 Attendees:**

Anna Bradnam	District Councillor, Milton Parish Council, MAQWP (Chair)
Hazel Smith	Milton Parish Council, MAQWP
Jane Coston	Milton Parish Council, MAQWP
Peter Joyce	Anglian Water, Head of Bio-resources Treatment
Grant Tuffs	Anglian Water, Regional Engagement Manager
Philip Seamons	Anglian Water, Cambridge Area Treatment and Milton Site Manager
Robin Price	Anglian Water, Director of Quality and Environment
Kay White	MAQWP, Milton resident
Suzanne Webster	MAQWP, Milton resident

**2 Apologies:**

Lucy Bellotti	Environment Agency
Luke Catchpole	Cambridge City Council, Environmental Health Officer
Sarah Harris	Formerly Cambridge Sport Lakes Trust (recently resigned) – replacement expected; <b>AB to follow up.</b>

**3 Minutes of the 11<sup>th</sup> AW Liaison Meeting 11<sup>th</sup> May 2022**

Agreed, subject to a couple of changes:

- Year 2022 to be added into line 3
- Air quality incident reports in S7 were from the Village log, not KW personally
- An additional report on March 6<sup>th</sup> was communicated by email to PS

**4 Review of the Action Points from 11<sup>th</sup> May 2022**

1. AB to give PS dates for a discussion about treatment plants and packet plants.  
**See matters arising below**
2. PS to find out why AB's report 11/03/2022 was not forwarded to PS.  
**See matters arising below**
3. PS to check if the voice recognition system is now accepting the CAMBST short code or still seeking reporter's the postcode. **See matters arising below**
4. PS to provide an AW contact for Milton PC to email with regard to this.  
**Emails to go direct to PS; none received since last meeting.**
5. PS - odorous works will be minimised and deodorisers deployed at the long weekend of the Queen's Platinum Jubilee 2-5 June. **Done. Jobs were either completed before or delayed until after that weekend.**

## 5 **Matters arising - not elsewhere on the agenda**

Re: the previous meeting action point no. 1, AB asked for clarity on which treatment plants / packet plants AW have responsibility for.

**GT will send AB a map of sites for which AW has responsibility after the meeting.**

AB asked the best way to find out if specific sites (eg. Fen Road Chesterton: packet plants at the Eastern end of New Fields and Clearview near Grassy Corner) are being handled properly and discharges are within prescribed limits. GT did not think that these were AW sites, so they more likely fall under Environment Agency responsibility. **AB to follow-up with Lucy Bellotti before the next meeting.**

KW noted that the previous meeting action points no. 2, 3 & 4 are all part of a bigger picture:

- Reporting is not working
- The hotline is not working
- The CAMBST short-code is not working
- When reports are logged, the information is not being passed on to PS
- Milton residents, Milton PC & MAQWP need a working system in place and need to know who they should contact for an immediate response when it fails

**PJ will investigate and clarify what has gone wrong to date, work with the reporting team to ensure that a new reporting system is implemented and test that it works. Feedback will be under a separate agenda point at the next meeting.**

PJ asked that people use the central reporting system wherever possible to ensure that the calls are logged – but agreed that the MAQWP can continue to email PS directly as back-up until the system issues have been investigated and resolved.

## 6 **Anglian Water – water quality**

Anglian Water has appointed a new Director of Water Recycling, Emily Timmins.

AB asked for information regarding discharges into the River Cam, including:

- How many times it happens
- How much volume each time
- What standards are required to be met
- How often are the standards exceeded

GT confirmed that water quality permits and compliance reports would answer most of these questions and are a matter of public record. **GT will send copies to AB relating the river Cam.**

There are storm tanks in place at Cambridge, but the site has not spilled at all yet this year. Going back over the past 6 to 12 months, this is not a site that AW is concerned about – it is fully compliant.

The same is expected of the new site – risk of spillage is 1 in 100 years.

GT invited AB to the forthcoming tour at Haslingfield

7 **Residents and CSLT - update on air quality incidents if any**

No reports to the Village log since April 2022.

AB reported one odour incident when a heavy downpour followed several days of sunshine, noted that we understand the issue and asked how the effect of such events can be better managed in future.

**PJ will bring further information to the next meeting re: planned maintenance in advance of stormy weather and flow management during the downpours.**

AB explained that we have discovered a lot about odour during our involvement with the MAQWP since its inception 2014 - ie. that it flows like a river, it is heavy, can move between buildings and can be trapped by cloud and humidity. Therefore, just because there is no obvious odour or cause of odour on site it does not mean that there is no site-related odour elsewhere in Milton or the surrounding area.

8 **Anglian Water – update - progress on site.**

Nothing significant or unusual to report; the site is stable & fully compliant. No upcoming work planned – PS will inform AB when there is any.

There will be a couple of cranes on site for a few weeks for the installation of 2 replacement pumps but this is not expected to cause any issues.

AB noted a noise issue, a siren that was tracked down to the Cowley Road site which the site acted quickly to rectify once they had been alerted to it.

9 **Anglian Water and Environment Agency**

See section 6 above.

RP introduced the “Get River Positive” initiative, upping the ante around river water quality with 5 pledges to the environment:

- 1) Eliminate reasons for not achieving good ecological status by 2030 – eg. Ensuring storm overflows do not impact on the river water quality
- 2) Increase access to open water bathing & other green spaces to benefit health & wellbeing – eg. looking at more inland bathing areas, one of which is on the River Cam from Sheeps Green to Grantchester Meadows (although if people are aware of other areas further down, RP asked that they let him know so he can take a look) .
- 3) Support others to care for the environment – eg. Sharing ideas with the agricultural sector to improve water quality, not blaming them for ongoing pollution
- 4) Invest in habitats for wildlife
- 5) Improve openness/transparency around performance and plans – eg. Launching the interactive map as a first step

KW asked if Anglian Water would be happy to share some of the resources that they are using for farmers / landowners with the Committee so that we can share them in the community with allotment owners, gardeners etc. and RP agreed to look into it.

**RP will send a website link to AB.**

- 10 **Environment Agency – update if any**  
No EA officers present.
- 11 **Cambridge City Council (Environmental Health)**  
No City Council Officers present
- 12 **South Cambridgeshire District Council (Environmental Health)**  
It was noted at a previous meeting that PG did not feel SCDC EH Department had any role to play in this meeting, so it was not necessary to invite them in future.  
**AB to remove SCDC (Environmental Health) from Agenda & list of invitees.**
- 13 **Any other business**  
No further questions
- 14 **Round up – Summary of actions.**
1. **AB to ascertain who will replace Sarah Harris on behalf of Cambridge Sports Lakes Trust and invite them to the next meeting**
  2. **GT will send AB a map of sites for which AW has responsibility**
  3. **AB to follow-up on discharge permits at specific sites (eg. Fen Road, Chesterton) with Lucy Bellotti before the next meeting**
  4. **PJ will investigate and clarify what has gone wrong with the incident reporting system to date, work with the reporting team to ensure that a new system is implemented and test that it works. Feedback under a separate agenda point at the next meeting.**
  5. **GT will send copies of water quality permits and compliance reports to AB relating to the river Cam.**
  6. **GT to send formal invite for the Haslingfield tour to AB**
  7. **PJ will bring information to the next meeting re: planned maintenance in advance of stormy weather and flow management during the downpours.**
  8. **RP will send a “Get River Positive” website link to AB.**
  9. **AB to remove SCDC (Environmental Health) from the Agenda & list of invitees.**

Date of next meeting – suggest Wed 15<sup>th</sup> March 2023 at 4pm.

Close 17:15