

11th Liaison Meeting between Milton Parish, Anglian Water, Cambridge Sport Lakes Trust,
SCDC Environmental Health, Cambridge City Council

Wed 11th May 2022, 4:30-6pm by Zoom

Minutes

1 Attendees:

Hazel Smith	Milton Parish Council and MAQWP (Chaired meeting as AB not well)
Anna Bradnam	District Councillor, Milton Parish Council, MAQWP
Jane Coston	Milton Parish Council, MAQWP
Philip Seamons	Anglian Water, Cambridge Area Treatment and Milton Site Manager
Peter Gibson	South Cambs District Council Environmental Health Officer
Kay White	MAQWP, Milton resident
Sarah Harris	Cambridge Sport Lakes Trust

2 Apologies:

Lucy Bellotti	Environment Agency
Alex Nix	Cambridge City Council, Environmental Health Officer – no longer in this area
Steve Boulton	Anglian Water, Tactical Support Manager for Essex and Cambridge
Suzanne Webster	Milton resident
Ceri Williams	Anglian Water Area Manager – no longer relevant to invite him.

Luke Catchpole – expected but did not send apologies

2 a) PS – Is qualified to answer questions or have reports about air quality. If we wish to ask questions and have reports about water quality, PS would seek an additional AW representative (via Pete Joyce or Steve Boulton).

3 Minutes of the 10th AW Liaison Meeting 13th October 2021

Agreed. PS agreed the Minutes could be publicised on MPC website.

4 Review of the Action Points from 13th October 2021

1. AB to request attendance from Environment Agency and Environmental Health at future meetings. **Done**
2. AB to add storm tank activity log & EA FFT level considerations to the agenda for future meetings. **Need to invite relevant AW to staff to answer these questions.**
3. PS /AB to map out package treatment plants & foul-water cesspits. **C/fwd.**
4. PS to investigate possible cause of a prolonged odour incident on 14th Aug 2021. **No information available.**
5. PS to raise concerns / frustrations re: the new incident reporting system with AW colleagues & consider the possibility of a direct email address. **Evidence given in the meeting indicates this is still a problem. PS to follow up.**

6. KW to inform PS directly the next time she reports an odour complaint. **Done. AB's report on 11/03/2022 at 8pm Ref: 21461527 was not fed back to PS. AB did not email PS.**
7. PS to bring the AW complaints log (with dates) to future meetings **PS accessed the log online while in the meeting.**
8. PS to note dates of MCP events on the AW works calendar. **PS noted the dates and would take action to avoid or minimise odour on those days.**
9. PS to share "What 3 Words" with the working party. **Not done.** (*Not sure this is necessary as locations in the village can be identified by addresses or significant premises. Requiring a What 3 Words location from customers could be a further bar to reporting.*)
10. PG to ask a colleague to attend the FCC meeting on 20th October. **Relevant to last meeting?**

5 **Matters arising - not elsewhere on the agenda**

None

6 **Anglian Water – water quality**

See note 2 a) above.

PS noted that

- the Cambridge site is/has been compliant with permit for Full Flow to Treatment (FFT). No waters are going to storm tanks unless they have to. It has been very dry this winter so the rain today is the first we've had for months. Nothing in storm tanks at present.
- AW are applying for a new EA permit to tighten the controls
- The Cambridge site has not caused any pollution incidents

PG pointed out that there is degree of confidentiality on some issues which they would not be able to discuss in this forum. *Note after meeting. We are very happy that if AW is unable to answer any questions we ask, for reasons of confidentiality, we can be told that at the time.*

7 **Residents and CSLT - update on air quality incidents if any**

KW reported incidents that had been reported to the Village Log, as follows:

Date	Report	Feedback
25 October 2021		
11 March 2022	AB report Ref. 21461527 at 8pm. Something of a struggle to report, time consuming but did get a reference number.	AB was told there was nothing happening at the site which would have generated odour. PS confirmed the report was not forwarded to him. PS confirmed he had received another report on 6 March. AW had used a temporary centrifuge until 28 Feb but that had finished by 6 March.

		Had been cleaning scum traps and doing occasional jetting. No explanation of odour 6 or 11 th March.
19 April 2022		

Additional report made on March 6th was communicated by email. No further information available.

Agreed it would be a huge improvement if informed feedback from PS, could be fed back to the customer. Reporters need to email pseamons@anglianwater.co.uk as well as report to Anglian Water Hotline 0345 714 5145. Using a Read receipt they can tell it's been seen.

Cambridge Sport Lakes Trust (SH)

Have given up reporting regular odour at the entrance and into the Orchard as nothing seems to get done. Odour is low at the moment, probably because there has been very little rain.

Outdoor events are at risk if odour is bad; they had lost a booking for a wedding for this reason.

Forthcoming events where CSLT would appreciate minimisation of odour and use of deodorisers – a wedding Sat 28 May and Autumn Festival Sun 18 September. PS noted the dates and said they would avoid activities which could generate odour, with the caveat that if there was an emergency, they had to take action.

8 Anglian Water – update - progress on site.

As point 6.

Action – PS will find out why AB's report 11/03/2022 was not forwarded to PS.

Action – PS will check if voice recognition system is not accepting the shortcode CAMBST and still seeking the reporter's postcode.

The complaints reporting system is not working for residents of Milton.

Action – PS will provide an AW contact for Milton PC to email with regard to this by Friday 13 May.

Forthcoming works – there will be a crane on site next week w/c 16/06/2022 to remove and replace a pump.

JEC asked if odorous works could be minimised and deodorisers deployed at the long weekend of the Queen's Platinum Jubilee 2-5 June.

Action - PS agreed.

9 Anglian Water and Environment Agency

PS was not in a position to respond to the queries on the agenda about water quality.

From the agenda: We will be wanting some details about any releases of polluted waters to the River Cam from sewage treatment at Fen Road Chesterton, eg Newfields, Grassy Corner, Sandy Park, The Laurels. What are the permit limits? How many times have they breached those? Over what period?

10 **Environment Agency – update if any**

No EA officers present.

11 **Cambridge City Council (Environmental Health)**

No City Council Officers present

12 **South Cambridgeshire District Council (Environmental Health)**

PG did not feel SCDC EH Department had any role to play in this meeting, so said it was not necessary to invite SCDC EHO in future.

13 Any further questions

14 **Round up** – Summary of actions.

1. **AB to give PS dates for a discussion about treatment plants and packet plants.**
2. **PS will find out why AB's report 11/03/2022 was not forwarded to PS.**
3. **PS will check if voice recognition system is not accepting the shortcode CAMBST and still seeking the reporter's postcode.**
4. **PS will provide an AW contact for Milton PC to email with regard to this by Friday 13 May.**
5. **PS - odorous works will be minimised and deodorisers deployed at the long weekend of the Queen's Platinum Jubilee 2-5 June.**

Date of next meeting – suggest Wed 12th October 2022.

Close 17:40

Invitees:

Anna Bradnam (Chair) District Councillor, Milton Parish Council, Chair MAQWP

Hazel Smith Milton Parish Council and MAQWP

Jane Coston, Milton Parish Council

Kay White, Milton resident (MAQWP)

Suzanne Webster, Milton resident (MAQWP) (notes)

Sarah Harris, Cambridge Sport Lakes Trust

Philip Seamons, Anglian Water, Cambridge Area Treatment & Milton Site Manager

Steve Boulton, Anglian Water, Tactical Support Manager for Essex and Cambridge

Lucy Bellotti, Environment Agency

Luke Catchpole, Cambridge City Council, Environmental Health Officer