

MILTON PARISH PLAN

MILTON VILLAGE RESIDENTIAL HOUSEHOLD SURVEY

This survey forms an important part of the work on a Parish Action Plan for Milton. It is designed to find out what local issues you think are important in planning to make Milton a better place to live over the next five to ten years. The Parish Council and the volunteers working on the Plan would therefore be very grateful if you could answer as many of the questions as you think are relevant to you.

We hope we have covered the most important things that could be changed by local action; we have deliberately not asked questions on issues such as house prices or employment, which are more affected by national trends. However, there is space at the end for you to tell us if you think we have missed topics that are important to you.

The information will be put together and presented as a report – a copy will be sent to all residences in Milton. There will also be an action plan, agreed with the Parish Council to bring about suggested improvements. You are very welcome to be involved in discussing the report and formulating the action plan.

We will also be asking all businesses in Milton, the Science Park (which is part of the Parish of Milton) and other areas of the parish to say what they think about the survey.

If you want an electronic version of this survey you will find it

If you need help to complete the survey please contact the group by and we will arrange for someone to call.

All surveys that are completed and returned will be entered in a prize draw – see the MAKING CONTACT page for details.

Remember – the more returns we get the more useful the information.

On behalf of the working group thank you for taking part,

Phil Badley (Chair of Steering group).

How to fill in the survey.

1. Complete questions 1.
2. Complete question 2. Give each person who is answering the questions a number. This information cannot be used to work out who you are – it will be used to analysis the information more fully and see if there are particular issues for particular groups.
3. Complete question 3.
4. Now answer the rest of the questions, remembering to use the correct column for each person. If anyone does not wish to answer a particular question just leave it blank and go on to the next question.
5. Where a question gives a range of opinions (for example - satisfied, not satisfied) each person should give one response.
6. Where a question gives a list of examples, tick as many as appropriate (unless you are asked to give a particular number of ticks).
7. The questions are designed to find out what 'you' think from your current or recent experience – please don't answer what you think 'Milton' might need. Write those ideas in the spaces provided.
8. Fill in the MAKING CONTACT sheet. This will be separated from the questions so your answers are anonymous. Please take this opportunity to request information from different activities and organizations – and to get involved in discussing the future of Milton – and don't forget the PRIZE DRAW!
9. Finally – hand the completed survey to the helper collecting in your street.

Your household

1. How many people, including children of all ages, normally live in your household?

Number:

2. For each person in your household, up to 5 people, please tick the box which represents their age.

Person	1	2	3	4	5
Age: 0 to 3					
4 to 10					
11 to 15					
16 to 19					
20 to 29					
30 to 39					
40 to 49					
50 to 59					
60 to 69					
70 to 79					
80 and over					

3. How long has your household lived in Milton?

Please enter number of years:

4. How satisfied are you with Milton as a place to live?

Person	1	2	3	4	5
Very satisfied					
Fairly satisfied					
Neither satisfied nor dissatisfied					
Fairly dissatisfied					
Very dissatisfied					
Don't know					

Physical environment

5. Do you think there are parts of the village, such as buildings, open spaces or roads, where the appearance or state of upkeep could be improved?

Person	1	2	3	4	5
Yes					
No					
Don't know					

6. If "Yes", please write in the space below the parts of the village that could be improved and how they could be improved:

7. Do you have significant problems around the village with litter and dog mess?

Person	1	2	3	4	5
Yes – many problems					
Yes – a few problems					
No significant problem					
Don't know					

8. If "Yes", please list in the space below the places where you think there are particular problems with litter and dog mess:

9. Do you experience significant problems from any of the following in Milton?

Person	1	2	3	4	5
Air pollution from traffic					
Air pollution from industry/business					
Cars "rat-running" through village					
Noise from traffic					
Noise from industry/business					
Noise from houses/gardens					
Noise from aircraft					
Sewage smell					
Other – please write in space below:					

10. How satisfied are you with recycling and waste collection facilities in Milton?

Person	1	2	3	4	5
Very satisfied					
Fairly satisfied					
Neither satisfied nor dissatisfied					
Fairly dissatisfied					
Very dissatisfied					
Don't know					

11. Do you think that any of the following would significantly improve recycling and waste collection in Milton?

Person	1	2	3	4	5
Doorstep collection to include more types of waste (e.g., plastic, tetrapacks)					
More frequent doorstep collections					
Better holiday-time collection arrangements					
Improved collection services for disposing of larger objects (e.g., furniture)					
Improved recycling facilities at Tesco					
More recycling collection points in village					
Better information on waste services					
Other – please write in space below:					

12. Would you be willing to take part in or support any of the following environmental schemes if they were introduced in Milton?

Person	1	2	3	4	5
Ban on use of plastic bags by shops					
Car-sharing/pooling					
Schemes to reduce energy-use in homes (including more insulation)					
Solar-panels on houses					
Wind-turbines on houses					
Other – please write in space below:					

Milton as a community

13. How could Milton be made a better community in which to live?

Person	1	2	3	4	5
More activities organised for the village					
More/better information about activities in village					
More opportunities to take part in decision-making affecting village					
More/better information about parish council and its meetings					
More/better information about activities of local government and councils					
Welcome packs and other welcoming activities for newcomers					
Welcome, information and help with English language for people from abroad					
Other – please write in space below:					

14. Please write in the space below the main places you look for information on village activities and organisations:

15. How often does each member of your household use the Community Centre in Coles Road?

Person	1	2	3	4	5
At least once a week					
A few times a month					
Occasionally					
Never					

16. How often does each member of your household use the outdoor recreation facilities in Milton (recreation grounds, playing fields/courts)?

Person	1	2	3	4	5
At least once a week					
A few times a month					
Occasionally					
Never					

17. How often does each member of your household visit the Country Park?

Person	1	2	3	4	5
At least once a week					
A few times a month					
Occasionally					
Never					

18. If you visit the County Park, what do you mainly go to do?

Person	1	2	3	4	5
Enjoy nature and surroundings					
Exercise yourself (walk, jog, etc.)					
Exercise your dog					
Fish					
Take children or visit play area					
Other – please write in space below:					

19. What are the main things that would most encourage you to use community and recreation facilities in the village more?

Person	1	2	3	4	5
More or better indoor facilities/buildings					
More or better outdoor facilities					
More activities organised during the day					
More activities organised in the evening					
More activities organised at weekends					
More activities that interest me					
Better information on facilities and events					
Other – please write in space below:					

20. Please list in the space below any organised recreational activities (team games, clubs, day classes, evening classes, etc.) that you would join if they were provided in Milton:

21. Do you think there are significant problems with crime and/or disorder in Milton?

Person	1	2	3	4	5
Yes – many problems					
Yes – a few problems					
No significant problem					
Don't know					

22. From your experience, do any of the following crime or disorder issues particularly cause you concern in Milton?

Person	1	2	3	4	5
Alcohol misuse					
Bogus/threatening callers at the door					
Groups of young people causing trouble					
Illegal drug use					
Safety of children/young people					
Safety on the streets during day					
Safety on the streets at night					
Security of cars parked in the street					
Security of your home					
Vandalism/graffiti					
Other – please write in space below:					

23. Are there parts of Milton where you don't feel safe?

Person	1	2	3	4	5
Yes					
No					
Don't know					

24. If yes, please name places where you don't feel safe:

25. Have you ever experienced any difficulty in contacting the police to report a crime or a problem in Milton?

Person	1	2	3	4	5
Yes					
No					
Don't know/never needed to					

26. Are you involved in a neighbourhood watch scheme?

Person	1	2	3	4	5
Yes					
No					
Don't know					

27. If you are not involved, would you be willing to join a neighbourhood watch scheme?

Person	1	2	3	4	5
Yes					
No					
Don't know					

Facilities and services in Milton

28. Are you satisfied with the provision of facilities and activities for children and young people in Milton?

Person	1	2	3	4	5
Very satisfied					
Fairly satisfied					
Neither satisfied nor dissatisfied					
Fairly dissatisfied					
Very dissatisfied					
Don't know					

29. What to you are the most important ways in which facilities and activities for children and young people in Milton could be improved?

Person	1	2	3	4	5
More activities organised for children					
More activities organised for young people					
More activities organised for whole families					
More childcare or nursery facilities					
More or better play areas for children					
More or better recreation areas, playing fields & courts					
More holiday clubs and activities					
More places for young people to hang around informally					
Drop-in centre at Youth Centre					
More activities organised at Youth Centre					
More information on existing activities and services for children & young people					
Other – please write in space below:					

30. Are you satisfied with the provision of facilities and services for older people and for those with special needs in Milton?

Person	1	2	3	4	5
Very satisfied					
Fairly satisfied					
Neither satisfied nor dissatisfied					
Fairly dissatisfied					
Very dissatisfied					
Don't know					

31. What to you are the most important ways in which facilities and services for older people and for those with special needs in Milton could be improved?

Person	1	2	3	4	5
More day centres					
More home care					
More meals on wheels					
More respite care					
More services at home (e.g., chiropody)					
Better means of transport and getting around outside the home					
Better access into and around shops & other buildings (for wheelchairs, etc.)					
More information on existing services available					
Other – please write in space below					

32. Are you satisfied with the health services available in Milton?

Person	1	2	3	4	5
Very satisfied					
Fairly satisfied					
Neither satisfied nor dissatisfied					
Fairly dissatisfied					
Very dissatisfied					
Don't know					

33. If any of the following health services and facilities were introduced in Milton, would you make significant use of them?

Person	1	2	3	4	5
Dentist in village					
More minor medical procedures at surgery					
Surgeries later into the evening					
Surgeries at weekends					
Other – please write in space below					

34. Which of the following shops, businesses and facilities in Milton do you use?

Person	1	2	3	4	5
Doctors' Surgery					
Mobile library					
Phone boxes					
Post Office					
One Stop Convenience Stores					
Tesco					
Other shops					
Hairdressers and similar services in village					
Cambridge Building Society branch					
Veterinary Surgery					
Pubs					
Take-aways and restaurants					
Places of worship					

35. Are there any additional types of shop, business or facility that you would use if opened in Milton? Please write in the space below:

Traffic and transport

36. How often do you walk around the village?

Person	1	2	3	4	5
At least once a week					
A few times a month					
Occasionally					
Never					

37. Do any of the following cause significant problems for you when walking around Milton?

Person	1	2	3	4	5
Bad parking (e.g., on pavements, at school)					
Behaviour of cyclists					
Behaviour of drivers (including speeding)					
Crossing roads safely					
Dog mess and litter					
Inadequate street-lighting					
Lack of clear & joined-up pedestrian routes					
Overhanging hedges & bushes					
Poor state of repair of pavements and roads					
Width of pavements					
Other – please write in space below:					

38. Are there any particular places where you find problems when walking in Milton? Please write the place and the problem in the space below:

39. How often do you cycle in the village?

Person	1	2	3	4	5
At least once a week					
A few times a month					
Occasionally					
Never					

40. Do any of the following cause significant problems for you when cycling in Milton?

Person	1	2	3	4	5
Bad parking (e.g., on cycle paths)					
Behaviour of drivers (including speeding)					
Behaviour of pedestrians					
Lack of clear & joined-up cycle routes					
Road junctions & crossing roads					
Poor state of repair of surfaces and roads					
Width of cycle lanes					
Other – please write in space below:					

41. Are there any particular places where you find problems when cycling in Milton? Please write the place and the problem in the space below:

42. How often do you use the public bus services going through Milton?

Person	1	2	3	4	5
At least once a week					
A few times a month					
Occasionally					
Never					

43. How satisfied are you with Milton's bus service?

Person	1	2	3	4	5
Very satisfied					
Fairly satisfied					
Neither satisfied nor dissatisfied					
Fairly dissatisfied					
Very dissatisfied					
Don't know					

44. Do any of the following cause significant problems for you when using bus services in Milton?

Person	1	2	3	4	5
Cost of bus fares					
Frequency of service during day					
Frequency of service in evenings					
Frequency of service on Sundays					
Lack of information (e.g., on timetable)					
Position of bus stops					
Condition of bus shelters					
Reliability and time-keeping of services					
Routes and destinations in Cambridge					
Other – please write in space below:					

45. How often do you drive in the village?

Person	1	2	3	4	5
At least once a week					
A few times a month					
Occasionally					
Never					

46. Do any of the following cause significant problems for you when driving in Milton?

Person	1	2	3	4	5
Behaviour of cyclists					
Behaviour of other drivers (incl. speeding)					
Behaviour of pedestrians					
A14/A10/Milton interchange					
A10/Landbeach Road junction					
Other junctions (specify below)					
Poor state of repair of roads					
Other – please write in space below:					

47. Are there any particular places in and around Milton where you find problems when driving? Please write the place and the problem in the space below:

48. What would most encourage you to use your car less, particularly for local journeys?

Person	1	2	3	4	5
Better/safer ways to get children to school					
Better walking/cycling routes					
Car-sharing/pooling schemes					
Cheaper bus fares					
Different bus routes/destinations					
More frequent buses					
More reliable bus service					
Road-pricing/congestion charging					
Having to pay to park at work					
Other – please write in space below:					

Finally

49. What three things overall do you or your household think would most improve Milton as a place to live?

Please list in boxes below:

1.
2.
3.

51. Is there anything else not mentioned in this survey about living in Milton that you would like to comment on?

50. Would you be interested in joining a working group on any of the topics covered in this survey to help develop plans to improve Milton?

Person	1	2	3	4	5
The physical environment?					
Community services and facilities?					
Community safety/law and order?					
Traffic and transport?					

[If you are interested in joining any of these groups or helping with the Milton Parish Plan in any other way, please give us your name and contact details on the separate attached sheet.]

MAKING CONTACT.

This page will be detached from the main survey. Your contact details will be given to any groups or organisations that you indicate for them to make contact. There are lots of clubs, activities, organisations that happen in Milton. If you require further information about any of the following activities in the village, please tick below and give your name and address or other contact details. If there are others you would like to hear from please write in the spaces.

Existing groups and organisations	Tick for contact
Jo Jingles	
Tumble Tots	
Yoga for All	
Love Pilates	
Tennis Club	
Community Centre	
Milton Pre School	
Scout group	

Other groups or services	Tick for contact
Community Mini-bus	
Milton charities	
Parish Council	
Village Fayre group	

Possible new groups	Tick for contact
Neighbourhood Watch	
Milton Historical Society	
Village Environmental Action group	

VOLUNTEERING FOR THE COMMUNITY

Many of the improvements suggested in the questionnaire will need your help in implementing. Please take time to think how you could help the community and tick the boxes below.

I wish to hear more about getting involved with the Parish Plan	<input type="checkbox"/>
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I am interested in joining a working group on one of the topics covered in this survey to help develop plans to improve Milton:

Person	1	2	3	4	5
The physical environment?					
Community services and facilities?					
Community safety/law and order?					
Traffic and transport?					

CONTACT DETAILS -

Name Telephone No.
 Address E-mail

PRIZE DRAW – Open to all households who return a completed questionnaire Please enter us in the prize draw YES / NO

Prizes include – A case of 6 bottles of wine, £25 gift voucher, a free -----(to be added to !!

